

**Question:**

1. Conduct a user study to critically evaluate an **existing system** (software) and propose ideas, features and interactive design concepts to improve the system.

**OR**

2. Conduct a user study for the development of a **new system** (software) and propose ideas, features and interactive design concepts to satisfy the needs of the users.

Your report should answer the following points:

- (a) Setting the objectives and hypothesis;
- (b) Sample specification including target audience details; (remember design for all);
- (c) Research methodology used (Qualitative, Quantitative, or Mix-approach) including set of questions asked;
- (d) Data analysis, reject/accept hypothesis, and conclusions;
- (e) Ideas, features or improvements required for the system (including FR and NFR).